

Hotel Aiglon is deeply rooted in the present, while marking its attachment to the artists who stayed there, including Buñuel and Giacometti.

Hotel Aiglon is a reminder of the Montparnasse district's effervescence during the Roaring Twenties. The mosaics by the Art Deco artist Mathilde Jonquière make Hotel Aiglon an establishment full of character.

ROOM DIRECTORY A-Z

ADAPTERS

Electric plug adapters are available at the front desk (deposit of 50€ required).

AIR CONDITIONING

The hotel is fully equipped with an air-conditioning system (cool air) operational from May to October. Each room features an individual control unit to adjust the desired temperature. Heating is provided from November to April.

BABY AMENITIES

We can provide a baby cot (up to 24 months), a changing mat, a highchair and a bottle warmer. Dial 9 for in-room service.

BAR

A Bar area is available for you to relax after a long day of work, shopping or sightseeing in the City of Light. You may select and order any items from the menu at the front desk to enjoy them in your room or in the lounge areas located in the Lobby or Mezzanine. Prices are available here: Carte Bar

BEDDING

We take great care in selecting our bedding, which is essential to your comfort. Our premium mattresses come with built-in mattress toppers, and our pillows and duvets are crafted in France, offering softness and well-being through exceptional know-how.

BREAKFAST

Breakfast is served as a buffet from 7:00 AM to 10:30 AM (until 11:00 AM on weekends and public holidays) in the hotel's mezzanine, at €20 per person per day. A Continental breakfast can also be served in your room for €12 per person per day. An Express "Coffee & Croissant" breakfast is also available for €8, served only in-room, in the lobby lounge, or as takeaway. Please contact the front desk to place your order. Soft-boiled eggs, fried eggs, and omelettes are available for an additional charge.

A list of mandatory-declaration allergens found in our products is posted in the breakfast room. If you have allergies or dietary restrictions, please inform us at least 24 hours in advance so we can offer a suitable selection. As part of our eco-friendly approach, we strive to reduce <u>food waste</u>.

CHECK-IN

Rooms are guaranteed from 15:00 PM, including in the event of an internal room change during your stay. You may leave your bags and suitcases free of charge in our secure luggage storage area if you arrive earlier.



CHECK-OUT

On the day of your departure, your room is available until 12:00 (noon). We kindly thank you for respecting this schedule. If you wish to keep your room longer, please contact the front desk the day before. Late check-out after 12:00 (noon) is subject to availability only and incur an additional fee:

- 50% of the best available rate for a check-out between 12:00 noon and 15:00 PM
- 100% of the best available rate for a check-out after 15:00 PM.

If no room is available, we suggest storing your luggage in our complimentary luggage room until your departure.

CIGARETTES & E-CIGARETTES

In accordance with French law, the entire property, including guest rooms, is a non-smoking area.

Smoking or vaping is strictly prohibited within the hotel. Thank you for respecting this rule!

In the event of non-compliance, smoke detectors may trigger the fire alarm, and a flat fine of €350 (euros) will be charged if tobacco odour is detected in the room, to cover extra cleaning and deodorization costs.

CONCIERGE SERVICE

For any information or bookings related to leisure activities (museum visits, shows, current cultural events), or recommendations for local gastronomy, please do not hesitate to contact the front desk.

COURTESY TRAYS

Complimentary courtesy trays with kettles are provided in every room for preparing hot beverages with a selection of teas and coffees. All rooms are also equipped with a Nespresso machine.

DISABILITY / REDUCED MOBILITY AND ACCESSIBILITY

Hotel Aiglon is not accessible to guests with disabilities or reduced mobility. However, our staff is aware of accessibility needs and will be happy to assist wherever possible.

DRY CLEANING / LAUNDRY / PRESSING

Laundry bags and a service form are available in your closet, indicating the service hours and pricing. Items dropped off at the front desk before 10:00 AM will be returned the same day after 20:00 PM. For Express service (with an extra charge), items will be returned before 19:00 PM. Please note that this service is unavailable on Sundays and public holidays. Additionally, an iron and ironing board are available upon request at the front desk.

ELECTRICITY / POWER OUTLETS

All electric outlets in the rooms and bathrooms provide 220 volts. Please check that your devices support 220 volts. Adapters are available upon request at the front desk (deposit of 50€ required).

EMERGENCY

For any medical emergency, please contact the front desk (dial 9) or use one of the following numbers:

EUROPEAN EMERGENCY CALL: 0 + 112

EMERGENCY MEDICAL SERVICE (EMS) / SAMU: 0 + 15

POLICE: 0 + 17

......

FIRE BRIGADE: 0 + 18

SOS DOCTOR: 0 + 01 47 07 77 77



ENVIRONMENTAL CHARTER AND GREEN KEY LABEL

The entire team at Hotel Aiglon is proud to have obtained the <u>Green Key label</u> for the first time in 2025 and to be part of the 2428 establishments in France committed to sustainable tourism and dining.

Present on five continents and developed in France by the Teragir association, <u>Green Key</u> is the leading international ecolabel that recognizes the daily commitment of tourist accommodations and restaurants to sustainable development.

Dedicated to preserving biodiversity and combating climate change, Hotel Aiglon has taken steps to minimize its environmental impact by implementing the following actions: controlling energy and water consumption, responsible purchasing, smart waste management, and actively raising awareness among both employees and guests.

We invite you to consult our **Environmental Charter** as well as the recommended **eco-friendly practices** during your stay at Hotel Aiglon.

FRONT DESK / RECEPTION **2** 9

Our front desk staff is available 24/7 to provide you with a warm welcome and assist in making your stay in Paris as pleasant as possible.

HEATING

The hotel is equipped with a central heating system, operational from November to April. Each room has radiators with adjustable thermostatic valves. Air-conditioning (cool air) is available only from May to October.

HOUSEKEEPING / CLEANING

Housekeeping is carried out daily between 8:30 AM and 15:30 PM. Rooms for departing guests are cleaned in priority during the morning to ensure new arrivals can check in from 15:00 PM. If you are staying another night and would like your room cleaned earlier, please contact the front desk. If you do not wish to have housekeeping, please place the "Do Not Disturb" sign on your door handle. Without instruction to the contrary, cleaning will not be performed. However, for safety and hygiene reasons, a room inspection will be carried out after 24 hours. The housekeeping manager and staff are available during their working hours should you need additional comfort items (toiletries, pillows, blankets, towels).

IRONING

Ironing equipment (iron & ironing board) is available upon request at the front desk.

LOST & FOUND POLICY / RETURN SERVICE

For privacy reasons, we will never contact you if a personal item is left behind. Lost and found items are stored on-site in accordance with legal guidelines and retention periods. If you believe you have forgotten something, please contact us by email. Shipping of lost items is at your expense. A handling fee of €10 will be added to the shipping cost. Please allow up to 7 business days for processing.

LUGGAGE

A secure and complimentary luggage room is available, and you may request luggage assistance at the front desk. You may leave your bags and suitcases here at any time during your stay and in case of an early arrival or late departure (before check-in or after check-out time).

MINI BAR

The minibar contents (drinks and snacks) are complimentary upon arrival only. Restocking is available upon request and is subject to a charge. Prices are available here: <u>Carte Minibar</u>



NEWSPAPERS

A complimentary digital newsstand is available, offering a selection of French and international newspapers, journals, and magazines. By connecting to our Wi-Fi, you can access this digital library directly from your phone or tablet.

NON-SMOKING POLICY

In accordance with French law, the entire hotel, including guest rooms, is a non-smoking area. Smoking or vaping is strictly prohibited throughout the premises. Thank you for respecting this rule. In case of violation, smoke detectors may trigger the fire alarm, and a flat fee of €350 (euros) will be charged if tobacco odour is detected in the room, to cover cleaning and deodorization costs.

PARIS MUSEUM PASS

2-day Paris Museum Passes are available for purchase at the front desk. They grant unlimited access to over 50 museums and monuments in Paris.

PARKING / CAR PARK

Hotel Aiglon offers a private parking garage for guests at €35 per night (check-in from 15:00 PM, check-out by 12:00 noon). Parking spaces are limited and subject to availability. Reservation is recommended. The vehicle must be identified (make, model, colour, license plate). Please contact the front desk for availability and access.

PAYMENT METHODS

Accepted payment methods at hotel Aiglon include cash and major credit cards (American Express, VISA, Mastercard, Eurocard, Maestro).

PFTS

Pets are not allowed in our establishment, except for service dogs.

PUBLIC TRANSPORT

- →Click here to see nearby transportation options
- →Click here to view transports maps and schedules

ROOM KEY

For organizational and security reasons, we kindly ask you to leave your room key at the front desk each time you leave the hotel. On your departure day, please be sure to return it to the reception.

ROOM SERVICE (LUNCH AND EVENING MEALS)

Hotel Aiglon has partnered with the restaurant café "Maison Edgar." The menu is available here: <u>Carte Room Service</u>. Please contact the front desk to place your order. Please note this is an external service, and delivery time is approximately 20–30 minutes. Room service is available daily from 12:00 noon to 23:30 PM.

SAFE

A personal safe is available in your room for your valuables. Programming instructions are next to the safe. Please be reminded that all valuables or cash must be stored in this safe.

TAXI & TRANSFER

The front desk can arrange transportation to train stations, airports, or meeting locations. We recommend booking at least 24 hours in advance by dialling 9.



TECHNICAL MAINTENANCE

Please contact the front desk (dial 9), should you require technical assistance or encounter any issue in your room.

TELEPHONE / CALLS

To call the front desk, dial 9.

To call another room, dial the room number directly.

Should you wish to make an external call, please contact the front desk to request the activation of the line.

For outside calls within France, dial 0, wait for the tone, then dial the 10-digit number.

For international calls, dial 0, wait for the tone, then dial 00 followed by the country and area code, then the number. External calls will be charged at check-out. Rates may vary depending on the destination. Charges are calculated per unit.

TELEVISION / TV

All our rooms are equipped with SMART 4K Ultra HD LED televisions.

TRAVEL KITS

Travel kits for men and women are available at the front desk, including razor, shaving cream, toothbrush, toothpaste, comb, sanitary products, and other welcome amenities.

WAKE-UP CALL

Please contact the front desk to schedule your wake-up call (if required).

WIFI / INTERNET

Free and unlimited Wi-Fi is available throughout the hotel. To connect, select the network **« HOTEL AIGLON »** and enter the password: **raspail75014**



SAFETY INSTRUCTIONS

FIRE DRILL

Please take the time to the read the following information:

Hotel Aiglon has a highly sophisticated fire alarm system that offers guests excellent protection.

There are smoke detectors throughout the entire building plus automatic back-up lights in case of a power cut. There are also fire extinguishers throughout the entire building. The smoke evacuation systems are in the roof. In case of fire, all the doors to the stairwell are fireproof and open in the evacuation direction and close naturally to protect guests all the way out.

Once in your room, please remember to look at the evacuation plan (back of door to your room). It includes safety instructions, evacuation routes and the emergency exits. Look for markers between your room and the emergency exits (useful in case of reduced visibility or smoke). Also locate the fire alarms in your corridor (small red boxes on the walls).

WHAT TO DO IN CASE OF FIRE

Dial 9 to inform the front desk of the fire. Front desk staff are regularly trained about what to do in case of fire. Close all doors and windows near the fire to stop fire from spreading. If you are far from a telephone, break the glass of one of the red fire alarms. Do not attempt to put the fire out. Leave the building as quickly as possible, leave all luggage behind.

IN CASE OF FIRE IN YOUR ROOM

Leave your room immediately and close the door behind you, as well as any windows you can reach to stop fire from spreading. Then sound the alarm quickly (tell the front desk or break the glass of one of the red fire alarms). This will help staff control the fire as quickly as possible.

YOU HEAR THE FIRE ALARM OR PEOPLE SHOUTING, « AU FEU! »

Go to the door of your room and place the palm of your hand on it.

If the handle is hot, do not open the door. If you see flames or smoke coming in under the door, do not open the door: the air movement would increase the flames and put you in danger. In case the corridor that leads to the stairwell appears dangerous, stay in your room, close all doors.

The doors are fireproof. Place wet towels at the bottom of the door to your room to increase air tightness. If the phone works, dial 9 to inform the front desk that you are blocked in your room. Show yourself at the window and wait for the fire brigade.

If the handle is cold and no smoke is coming under the door to your room, open the door slowly and exit quickly. Leave all luggage behind. Close the door behind you to stop the fire from spreading and to protect your belongings.

Note: Smoke in the corridor does not stop you from leaving; simply stay low and move on all-fours. However, if the smoke is coming in under the door to your room, it means that the entire corridor is filled with smoke. In this case, stay in your room and wait for help to arrive.



EVACUATION

Head towards the nearest emergency exit by following the green lights above the doors.

If there is smoke in the corridor, walk on all-fours. In heat and flames, the cooler air is near the ground. Move along the walls to find an emergency exit more easily. Never use the lift during an evacuation, unless disabled (wheelchair).

Go down to the ground floor. Always hold onto the handrail as you descend (safer and easier).

If the nearest emergency exit is blocked, head towards the next one. If this alternative is not possible, shut yourself in the nearest room.

Once on the ground floor, go to the meeting point (left on exiting the hotel) in front of the gym. Watch out for traffic.

DON'T FORGET!

- -In case of fire, please keep calm and inform the front desk immediately.
- -Never use the lifts
- -Walk on all-fours in heat and flames (heat rises)
- -Do not open a door if smoke is coming in under it
- -Never enter a smoke-filled room
- -Never go back
- -Never run (asphyxiation risk)
- -Leave all luggage behind